

With you for the long haul



Pacific Basin is one of the world's leading owners and operators of modern Handysize and Supramax dry bulk ships. We are listed in Hong Kong and operate globally with a fleet of over 270 ships trading worldwide. Our team comprises about 4,600 seafarers and over 400 shore staff in 14 key locations around the world.

Job Title	Digital Product Owner	Location	Hong Kong
Department	Digitalisation	Reporting Line	Head of Digitalisation
Role Summary We are looking for an experienced and proactive Digital Product Owner to lead the delivery of digital initiatives that drive operational efficiency and innovation. This role is ideal for someone with a strong background in agile project management and software implementation, who thrives in a collaborative and fast-paced environment.			
Internal Stakeholders	Digitalisation, Technical, Operations team, etc.		
Responsibilities	 Function as Product Owner for Pacific Basin's internally developed platform. Fully own and manage the end-to-end delivery of digital projects—from running discovery phases and gathering requirements to project management, implementation, support processes, and ensuring customer satisfaction. Collaborate with cross-functional and geographically distributed teams to ensure successful execution. Conduct user research to ensure the product meets user expectations. Work closely with the Data Team and Development Team to support project deliverables and digital roadmap execution. Monitor project timelines, budgets, and quality standards, ensuring all deliverables meet expectations. Define and measure KPIs to assess project success and drive continuous improvement. Communicate effectively with Super Users, Steering Committees, Business Owners as well as technical stakeholders to ensure transparency and alignment. Support additional digitalization initiatives and projects as assigned. 		

Skills Capabilities Qualifications

- Bachelor's degree or higher in a relevant field.
- Project management certification is required (e.g., PMP, PRINCE2, Scrum Master, or Agile Certified Practitioner).
- Minimum 3 years of experience in project management of software implementation or similar.
- Proven experience in digital product ownership and agile project management methodologies.
- Experience working with multi-functional and multilocation teams.
- Background in shipping is a strong advantage.
- Experience with Microsoft Power Apps is an advantage.
- A proactive, service-oriented team player who thrives in a fast-paced environment.

Attributes Personality

- Excellent analytical and problem-solving abilities.
- Outstanding communication skills in English, both written and spoken.

If you are selected, you will be continuously assessed not only on the basis of your performance, but also on the basis of your attitude and behavior. Cultural fit and adherence to Company values is of paramount importance. We are committed to fostering a diverse, equitable, and inclusive workplace where all colleagues feel valued and empowered to bring their authentic selves to work. Please apply with a full résumé, salary expectation and contact details to the Human Resources Department at recruiting@pacificbasin.com. We only accept CVs in pdf format. (Application deadline: 1 September 2025)

All applications will be treated in strict confidence and used solely for recruitment purposes.